

Corey Gillquist

925.366.1075

corey@gillquist.com

Information Security and Technology Resume

"I believe that surrounding myself with successful people will help me to be successful; that's why I hired Corey." - David Gillman, Deputy CISO, CSAA

CAREER HISTORY

California State Auto Association San Francisco, CA

Information Security Office (ISO) - IT Security Analyst II May 2004 - Present

Data Forensics

- IT Outstanding Performance Award – Nov. 2005 - For exemplary performance in leading forensic analysis on a significant and sensitive investigation which resulted in significant savings to CSAA.
- Utilize EnCase Enterprise Edition 5.04 through 4.22 for network data evidence acquisition, internet history parsing, and real time previews; strict evidence gathering process followed.
- Utilize WiebeTech write blocker for physical drive acquisitions.
- DVD archiving of all evidence files.
- Securely store physical evidence and associated documentation.

Investigations

- Interview all parties involved to determine if private or sensitive data could be compromised when theft occurs.
- Review user activities and work with internal investigators, managers and Human Resources to determine if corporate policy is violated.
- Work with corporate security and outside authorities as needed.

Security Awareness

- Developed security awareness web site for the enterprise that focuses on current threats, current policies, PKI guidelines, and instructions on handling SPAM. The sites also hosts: AAA's quarterly security newsletter, updated security articles, a security terms glossary and FAQ.
- Developed animated screen saver for the enterprise that displays security awareness information.
- Developed computer based training for enterprise security awareness using the web based Intelladon course creator.
- Use "Security Awareness Mascot" (SAM) costume to distribute security awareness trinkets and bring a fun image to security.

Continuous Vulnerability Assessment

- Monitor the ISS intrusion detection console and e-mail alerts.
- Scan for unauthorized wireless devices weekly.
- War dial for unsecured modems monthly.
- Review system logs.

Certificate Authority

- Built internal Windows 2003 Enterprise Certificate Authority.
- Process and issue all internal enterprise certificate requests.
- Schedule, document and execute certificate revocation list expiration and renewal.

Security System Administrator

- Developed and implemented domain account clean-up process that checks 10,000 plus active directory user accounts monthly for extended inactivity, and removes any that are found.
- Manage and control remote access for 500 plus users accounts for the development environment.

Security Documentation

- Help refine current working processes and align them with corporate policies and standards, then convert into graphical process maps using Visio flowcharts.
- Created and published several user manuals. A few examples: "VPN access for multiple clients", "Blackberry server support" and "Proper use of .zip files and other filtered extensions".
- Created "Statement of Work" that explains what the ISO can offer new businesses that CSAA acquires.

SharePoint Web Design and Administration

- Developed and designed the following websites using SharePoint: the ISO's department site, the Enterprise Security Awareness site and the Security Incident and Management Response site.
- Developed a custom multi-user executive reporting system that creates weekly summaries of important ISO activities for the CIO's review.
- Developed a custom incident-response reporting system for multi-user input, tracking and archiving of security incidents.
- Primary administrator of each site for user access, updates, and maintenance.
- Hosted the SharePoint user group to share knowledge with other SharePoint administrators.

Project Consultant

- Represent the ISO and offer guidance for new projects on implementing security controls and solutions for problems such as secure 3rd party access into CSAA.

Change Leader

- Elected change leader for the ISO to help the team convert from doing functional duties to process driven.

Consulting Agency: The Computer Merchant LTD. (TCML) – San Francisco Bay Area, CA

Technical Project Coordinator Outsourced by Hewlett Packard (HP) - January 2004 – February 2004

- 7500 Seat Microsoft Windows XP Desktop Migration for Charles Schwab
- Managed and Scheduled tasks for post-day deployment technicians.
- Refined post day deployment processes. Reported and documented daily stats for entire project team.
- Provided customer and technical support when day technicians could not.

Network Technician Outsourced by HP for T-Mobile – June 2003 – September 2003

- Installed, configured and troubleshot Cisco 1721 routers with Aironet 1100 wireless access points for numerous Starbucks Coffee stores across Northern California.

Network Technician Outsourced by HP for Merrill Lynch – August 2003 and September 2003

- Assessed all network hardware and data lines at multiple Merrill Lynch branch offices in the San Francisco bay area for future network upgrade.

Desktop Technician Outsourced by Dell for AXA – April 2003 – May 2003

- Backed up user data to Network Application Server (NAS) then migrated data to new Dell Pentium 4 Desktops or IBM Laptops running XP.

Consulting Agency: Technology Development Associates (TDA) – San Francisco, CA

Senior System Administrator – September 2003 – January 2004

- 800 Seat XP Desktop Migration Outsourced by California State Auto Association (CSAA)
- Migrated user data to new XP desktops.
- Daily customer and technical support for 600 users.
- Wrote batch scripts to distribute files, patches, and system commands.

Technical Project Coordinator with System Admin Duties for CSAA - May 2001 – May 2002
2000 Seat Virtual Private Network (VPN) Implementation for CSAA.

- Saved CSAA \$3,334,800 annually through internet service provider (ISP) recommendations.
- Negotiated monthly price rate discount for 1300 VPN users with EarthLink Dial-Up. This saved CSAA approximately \$62,400 annually when compared to the retail price.
- Daily VPN setup and support for hundred of remote users.
- Administrator for all ISP user accounts.
- Created and published extensive VPN technical documentation which included training and transition materials, technical processes, research booklets, and error-solution logs.
- Received multiple letters of praise for outstanding customer service.
- Received successful completion award from the VPN project.

Gillquist Consulting – San Francisco Bay Area, CA
Personal Technical Consultant – May 2002 – Present

- Network and desktop migration as well as design concepts of “Identity Pitch Book” for Presidio Partners.
- PC and network support for Gerald Cheney, developer for William Bennett Reality
- PC and network support for Lakeside Regency Plaza.
- PC support for several agents of Gallagher and Lindsey Realtors.

Blue Management – Minneapolis, MN; Walnut Creek, CA
Senior Partner – Digital Graphics Division • August 2000 – May 2001

- Created the company’s corporate identity consisting of logo, business cards, 30-page promo booklet, stationary and introductory web site: <http://www.gillquist.com/blue/main.htm> .
- Daily photo scanning, manipulation and retouching.
- Maintained all workstations between the Minnesota and California sites.
- Handled all technical details for print job setup and online coordination for publishing in each state.

Proactive Network Consultants – San Francisco, CA
Network Consultant • November 1999 – February 2000

- Infrastructure upgrade and migration for: Newport Pacific Management and Willow Creek capital Management (*Financial*) 70+ computers; FACS and TGA (*Architectural*) 80 + computers; as well as The Business Lawyers (*Corporate law*)10+ computers.
- Administered all MS Windows NT and Novell network accounts for each individual client.
- Installed and setup several levels of R.A.I.D. for data access efficiency, enhanced fault tolerance and backup, for each client.
- Scheduled weekly maintenance for all client servers to monitor hardware reliability, virus updates, and software patch updates as well as event logs and free drive space.

NorthPoint Communications – San Francisco, CA
System Administrator • May 1999 – November 1999

- Daily security and e-mail account administration for 500+ users through MS Windows NT 4.0 server.
- Built and configured MS Windows NT 4.0 Server’s and workstations, MS Windows 98 workstations as well as Sun Solaris workstations.
- Designed custom desktop and server images for each department.
- Provided workstation and sever technical support for all users.

Macromedia – San Francisco, CA

System Administrator • January 1999 – April 1999

- Daily network and e-mail account administration for 400+ users through MS Windows NT server 4.0 and Eudora 4.0.
- Built and configured MS Windows NT 4.0 servers and desktops; MS Windows 98 workstations.
- Installed and customized desktop images for specific departments
- Provided workstation and sever technical support for users.

GT Global – San Francisco and Walnut Creek, CA

System Administrator • April 1996 – September 1998

- Daily network and e-mail account administration for 300+ users through Novel 3.11 servers and CC: Mail 6 servers.
- Taught 2 classes: "How a PC's works" and "How to buy a PC".
- Customized Microsoft and OS2 desktop or server images for each department.
- Administrator for 100+ CompuServe remote access user accounts.
- Built 10 Workstation disaster recovery LAN that doubled as a computer based training center
- Built secure laboratory and storage area for technical research, parts, hardware repair and upgrades.

Zeta Design, Inc. – Minneapolis, MN

Senior Partner - IT Division • January 1993 – March 1996

- Worked with various clients and did design work from concept to production.
- Built, networked and maintained LAN of PC and Amiga graphic workstations
- Installed, maintained and managed the Tele-Commander office phone and paging system
- Trained employees on all studio software.

TECHNICAL PROFICIENCIES

Operating Systems

- Microsoft Windows 2003 Server, XP Professional and Home SP2 - 1, 2000 Server and Workstation, NT 4.0 Server and Workstation, 98, 95, 3.11, VMware Workstation 5, IBM OS2 Warp 3, IBM DOS 7, AmigaDOS 3.0

Server Software

- Microsoft Active Directory 2003 -2000, Microsoft Internet Information Server 5.0 - 4.0, Microsoft VPN, Microsoft Exchange 5.5 and Proxy Server 2.0.

Network Protocols

- TCP / IP suite (DHCP, DNS, WINS, FTP, SMTP and Telnet), Novell 3.11, SNA 5

Communications Software

- Microsoft Terminal Services, Remote Desktop, Nortel Extranet Access VPN Client 4.56, Cisco and Lucent VPN clients, Dameware Mini Remote Control, Reflection 8.5 - 4.0, Cute FTP.

Security Software

- EnCase Enterprise Edition 5.04 – 4, ISS SiteProtector intrusion detection, Cirond Pocket Win-C wireless detection, PhoneSweep 5 war dialer, McAfee Security Center, Norton Internet Security,

Business Software

- Microsoft Office 2003, XP, 2000, and 97 suites including Word, Excel, PowerPoint, Access, Outlook and Project.

Graphics Software

- Microsoft SharePoint 2.0, Microsoft Visio 2003 – Visio 5, Intelladon Course Creator, Adobe PhotoShop CS – 2.5, Adobe Illustrator 10 – 8, Adobe Acrobat Distiller 6.0 – 4.0, Quark Express 5.0 – 4.0, Macromedia Flash Professional 2004 MX– Flash 5, Macromedia Dreamweaver 3.0, GIF Animator 5, Snag-It 5.0

Imaging Software

- Ghost 7.5 Corporate edition, Ghost Multicast 5.1c

Backup Software

- BrightStor Backup, Veritas Tape Backup, Iomega DVD HotBurn and Undelete

Network Hardware

- Cisco 5000-2500 series switches and routers, Cisco 1721 routers with Aironet 1100 wireless APs, Cisco VPN 3002, Efficient 2200, VAS 5051, various Dlink and Linksys wireless routers / firewalls, various KBM switches

Servers

- Compaq Proliant DL-380 G4 – G2 dual Xeon rack-mounted servers, Dell PowerEdge 1750, Dell Power Edge 4350–1300, various self-built servers.

Desktops

- Various IBM Pentium 4 Intellistations, IBM Net Vista workstations, Dell Optiplex GX series, Compaq Pentium 4 – 2 series and Deskpro series desktops, Macintosh G3 and Power PC's 9500 – 7100, Various self-built desktops

Laptops

- IBM ThinkPad A, T, G, and 600 series, Various Dell Latitude and Inspiron, Sony VIAO and Toshiba Satellite and Tecra series ranging from Pentium M Centrino, Pentium 4 desktop replacements

Imaging Hardware

- Nikon LS - 2000 35 millimeter film scanner, various flatbed scanners, various digital cameras.

EDUCATION

- University of Minnesota; Normandale Community College – Bloomington, MN • August 1991 – January 1993
- Liberal Arts (English, Math and Art)

PROFESSIONAL COURSES

- Certificate of completion for ten week CISSP course; March - May 2005
- Pixel Corps – San Francisco, CA • October 2002 – March 2003 - Distributed Rendering Team Lead of a four man team that studied distributed rendering models for graphics.
- MCSE Class 803 NT 4.0 Administration; March 1998
- MCSE Class 922 NT 4.0 Core Technologies

MILITARY

- United States Marine Corps (USMC) – Basic Marine and Area Guard Driver - August 1990 – Feb 1991 Honorable discharge due to temporary medical condition.

References:

Please ask before contacting these references as it may affect my current position.

California State Auto Association:

Bob Frank
Chief Information Security Officer (CISO)
(415) 565-4388
Bob_Frank@csaa.com

David Gillman
Deputy Chief InfoSec Officer
(415) 565-2974
(415) 317-0796 Mobile
David_Gillman@csaa.com

Personal Consulting

Jeff Hass
TAM Security Specialist
(800) 619-7701
jhass@earthlink.net

The Computer Merchant, LTD

Client Hotline
(800) 617-6172
(781) 878-1070

Technology Development Associates:

David Hensley
Senior System Engineer
(925) 454-7702
(925) 765-3619 Mobile
dhensley@tda-inc.com